THE BALL STORE

RETURNS AUTHORITY FORM

28A Wood Street,
Papakura North,
Auckland 2110,
New Zealand

Phn: (09) 828 7430
Mail: ask@theballstore.co.nz
Web: https://theballstore.co.nz/

CUSTOMER: _____

DATE: _____

☐ REASON: (give notes below)

_____

_____

ITEMS BEING RETURNED:

INVOICE #	CODE	PRODUCT DESCRIPTION	COLOUR	3-7 / OFFC. / SNR / JNR	QTY	TOTAL	OFFICE USE ONLY

RETURN POLICY:

*If for any reason you wish to return any products, you are required to complete a "Return Authority" form.
*All applicable information must be stated on this form and be returned with the items.
*We reserve the right to repair, replace, refund or credit your account for any returned product.
*Goods returned for reasons other than Manufacturing Defect must be returned within 10 working days, in the original packaging, uninflated and in a saleable condition. The damaged or used product will not be accepted for credit or exchange.
*Please provide proof of purchase with all returns.
*Freight costs to return and re-send any replacement items may be your responsibility unless otherwise agreed by us. We may credit or refund you some or all freight costs if we are satisfied that in our opinion it is our responsibility to do so.